675-6570 to request a copy.

Do you need a referral to

see a specialist?

Yes.

Coverage for: Individual and Eligible Family | Plan Type: EPO

This plan will pay some or all of the costs to see a specialist for covered services but

only if you have a referral before you see the specialist.

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to https://regence.com/go/2023/policy/OR/StandardBronze+300IFNEx or call 1 (888) 675-6570. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance</u> billing, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (888)

Important Questions Why This Matters: Answers \$0 at an Indian Health Care Provider (IHCP) or Generally, you must pay all of the costs from providers up to the deductible amount before this <u>plan</u> begins to pay. If you have other family members on the plan, each What is the overall with IHCP referral to a non-IHCP; or deductible? \$8,800 individual / \$17,600 family per calendar family member must meet their own individual <u>deductible</u> until the total amount of deductible expenses paid by all family members meets the overall family deductible. year. This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, Are there services covered Yes. Certain preventive care and those services listed below as "deductible does not before you meet your this plan covers certain preventive services without cost sharing and before you apply" or as "No charge." meet your deductible. See a list of covered preventive services at deductible? healthcare.gov/coverage/preventive-care-benefits/. Are there other deductibles No. You don't have to meet deductibles for specific services. for specific services? The out-of-pocket limit is the most you could pay in a year for covered services. If you \$8,800 individual / \$17,600 family per calendar What is the out-of-pocket have other family members in this plan, they have to meet their own out-of-pocket limits limit for this plan? year. until the overall family out-of-pocket limit has been met. Pediatric vision services, premiums, balance-What is not included in the billing charges, and health care this plan Even though you pay these expenses, they don't count toward the out-of-pocket limit. out-of-pocket limit? doesn't cover. This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might Yes. See https://regence.com/go/OR/IFN or Will you pay less if you use receive a bill from a provider for the difference between the provider's charge and what call 1 (888) 675-6570 for a list of network your plan pays (balance billing). Be aware, your network provider might use an out-ofa network provider? providers. network provider for some services (such as lab work). Check with your provider before you get services.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | | What You Will Pay | | | |
|---|--|--|---|--|---|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You pay the least) | Non-IHCP In- Network Provider (You pay more) | Non-IHCP Out-of- Network Provider (You pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | No charge | \$50 copay / office visit, deductible does not apply; 0% coinsurance for all other services | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. Copayment applies to each in-network office visit only. All other services are covered at the coinsurance specified, after deductible. Acupuncture services are subject to \$50 | |
| | Specialist visit | No charge | \$100 copay / office visit, deductible does not apply; 0% coinsurance for all other services | Not covered | copayment / visit, deductible does not apply. 12 acupuncture visits / year Spinal manipulations are subject to \$50 copayment / visit, deductible does not apply. 20 spinal manipulation visits / year | |
| | Preventive care/screening/ immunization | No charge | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP | |
| ii you liave a test | Imaging (CT/PET scans, MRIs) | No charge | 0% coinsurance | Not covered | referral. | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://regence.com/go/2023/OR/6tier | Preferred generic drugs & generic drugs | No charge | \$20 copay / preferred retail prescription \$60 copay / preferred home delivery prescription 0% coinsurance / retail prescription 0% coinsurance / home delivery prescription | Not covered | Prescription drugs not on the Drug List are not covered, unless an exception is approved. Cost sharing waived at a non-IHCP with an IHCP referral. Deductible does not apply for insulin and preferred generic drugs. 90-day supply / retail prescription (your cost share is per 30-day supply) 90-day supply / home delivery (mail order) prescription 30-day supply / specialty drug prescription | |

| | | What You Will Pay | | | |
|---|--|--|---|---|--|
| Common Medica Event | al Services You May Need | Indian Health Care Provider (IHCP) (You pay the least) | Non-IHCP In- Network Provider (You pay more) | Non-IHCP Out-of- Network Provider (You pay the most) | Limitations, Exceptions, & Other Important Information |
| | Preferred brand drugs | No charge | 0% coinsurance / retail prescription 0% coinsurance / home delivery prescription | Not covered | Specialty drugs are not available through home delivery (mail order). Cost shares for insulin will not exceed \$80 / 30-day supply retail prescription or \$240 / 90-day supply home delivery (mail order) prescription. |
| | Brand drugs | No charge | 0% coinsurance / retail prescription 0% coinsurance / home delivery prescription | Not covered | No charge for certain preventive drugs, contraceptives and immunizations at a participating pharmacy. If you fill a brand drug or specialty drug when there is an equivalent generic drug or specialty |
| | Preferred specialty drugs & specialty drugs | No charge | 0% coinsurance / preferred specialty drug 0% coinsurance / specialty drug | Not covered | biosimilar drug available, you pay the difference in cost in addition to the copayment and/or coinsurance. The first fill of specialty drugs may be provided by a retail pharmacy; additional refills must be provided by a specialty pharmacy. Coverage for self-administrable cancer chemotherapy drugs is 0% coinsurance. |
| If you have outpation | Facility fee (e.g., ambulatory surgery center) | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. |
| surgery | Physician/surgeon fees | No charge | 0% coinsurance | Not covered | reierrai. |
| | Emergency room care | No charge | 0% coinsurance | 0% coinsurance | Cost sharing waived at a non-IHCP with an IHCP |
| | Emergency medical transportation | No charge | 0% coinsurance | 0% coinsurance | referral. |
| If you need immedi medical attention | Urgent care | No charge | \$100 copay / office visit, deductible does not apply; 0% coinsurance for all other services | \$100 copay / office visit, deductible does not apply; 0% coinsurance for all other services | Cost sharing waived at a non-IHCP with an IHCP referral. Copayment applies to each in-network or out-of-network office visit only. All other services are covered at the coinsurance specified, after deductible. |

| | | What You Will Pay | | | |
|--|---|--|--|--|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You pay the least) | Non-IHCP In- Network Provider (You pay more) | Non-IHCP Out-of- Network Provider (You pay the most) | Limitations, Exceptions, & Other Important Information |
| If you have a hospital | Facility fee (e.g., hospital room) | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. |
| stay | Physician/surgeon fees | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | No charge | \$50 <u>copay</u> / office visit, <u>deductible</u> does not apply; 0% <u>coinsurance</u> for all other services | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. Copayment applies to each in-network office/psychotherapy visit only. All other services are covered at the coinsurance specified, after deductible. |
| | Inpatient services | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. |
| | Office visits | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP |
| If you are pregnant | Childbirth/delivery professional services | No charge | 0% coinsurance | Not covered | referral. <u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a |
| | Childbirth/delivery facility services | No charge | 0% coinsurance | Not covered | copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Home health care | No charge | 0% coinsurance | Not covered | Cost sharing waived at a non-IHCP with an IHCP referral. |
| If you need help recovering or have other special health needs | Rehabilitation services | No charge | \$50 copay / office visit, deductible does not apply; 0% coinsurance for all other services | Not covered | 30 inpatient days (up to 60 days for head or spinal cord injury) each for rehabilitation and habilitation services / year 30 outpatient visits each for rehabilitation and habilitation services / year Cost sharing waived at a non-IHCP with an IHCP |
| | Habilitation services | No charge | \$50 <u>copay</u> / office visit, <u>deductible</u> does not apply; 0% <u>coinsurance</u> for all other services | Not covered | referral. <u>Copayment</u> applies to each in- <u>network</u> outpatient visit only. All inpatient services are covered at the <u>coinsurance</u> specified, after <u>deductible</u> . Includes physical therapy, occupational therapy and speech therapy. |

| | | | What You Will Pay | | | |
|---|----------------------------|--|--|--|--|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You pay the least) | Non-IHCP In- Network Provider (You pay more) | Non-IHCP Out-of- Network Provider (You pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Skilled nursing care | No charge | 0% coinsurance | Not covered | 60 inpatient days / year <u>Cost sharing</u> waived at a non-IHCP with an IHCP referral. | |
| | Durable medical equipment | No charge | 0% <u>coinsurance</u> | Not covered | 1 synthetic wig / year 1 pair of glasses or contacts / year for individuals with severe medical or surgical problems other than refractive procedures Cost sharing waived at a non-IHCP with an IHCP referral. | |
| | Hospice services | No charge | 0% coinsurance | Not covered | 30 respite inpatient or outpatient days / lifetime Respite limited to 5 consecutive days at a time. Cost sharing waived at a non-IHCP with an IHCP referral. | |
| | Children's eye exam | No charge | No charge | Not covered | 1 routine eye examination / year for individuals under age 19 <u>Cost sharing</u> waived at a non-IHCP with an IHCP referral. VSP doctors are the only non-IHCP in-network providers. | |
| If your child needs dental or eye care | Children's glasses | No charge | No charge | Not covered | 1 pair of lenses / year 1 set of frames / year Glasses limited to individuals under age 19. Frames from VSP doctors are limited to Otis & Piper Eyewear Collection. Cost sharing waived at a non-IHCP with an IHCP referral. VSP doctors are the only non-IHCP in-network providers. | |
| | Children's dental check-up | Not covered | Not covered | Not covered | None | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- Cosmetic surgery, except congenital anomalies
- Dental care (Adult)
- Infertility treatment

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care, except for diabetic patients
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion (Laws prohibit public funding of certain covered terminations of pregnancy. <u>Premium</u> payments are segregated to ensure compliance.)
- Acupuncture
- Chiropractic care, spinal manipulations only

Hearing aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1 (877) 267-2323 ext. 61565 or cciio.cms.gov or your state insurance department. You may also contact the <u>plan</u> at 1 (888) 675-6570. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1 (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the plan at 1 (888) 675-6570 or visit regence.com or the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform. You may also contact the Oregon Division of Financial Regulation by calling 1 (503) 947-7984 or the toll-free message line at 1 (888) 877-4894; by writing to the Oregon Division of Financial Regulation, Consumer Advocacy Unit, P.O. Box 14480, Salem, OR 97309-0405; through the Internet at: dfr.oregon.gov/help/complaints-licenses/Pages/file-complaint.aspx; or by E-mail at: DFR.InsuranceHelp@oregon.gov.

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1 (888) 675-6570.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$8,800 |
|---|---------|
| Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

| - | <u> </u> | | |
|---------------------------------|----------|--|--|
| In this example, Peg would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| <u>Copayments</u> | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$61 | | |
| The total Peg would pay is | \$61 | | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$8,800 |
|-----------------------------------|---------|
| Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 0% |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

\$12,700

Total Evennela Coat

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | | |
|---------------------------------|---------|--|--|
| In this example, Joe would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| <u>Copayments</u> | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$178 | | |
| The total Joe would pay is | \$178 | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$8,800 |
|---|---------|
| ■ Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

¢E COO

<u>Durable medical equipment (crutches)</u>

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| <u>Copayments</u> | \$0 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.

The plan would be responsible for the other costs of these EXAMPLE covered services.

NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Regence:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

Medicare Customer Service

1-800-541-8981 (TTY: 711)

Customer Service for all other plans

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

Medicare Customer Service

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com

Customer Service for all other plans

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yánílti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711)

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិកឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፤ በሚከተለው ቁጥር ይደውሉ 1-888-344-6347 (መስጣት ለተሳናቸው:- 711)።

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) -344-348-1 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6347-344-888-1 (رقم هاتف الصم والبكم 711 :TTY)