The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to

https://regence.com/go/2023/policy/UT/SaveWellSilver5350-300SaveWellEx or call 1 (888) 231-8424. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1 (888) 231-8424 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall<br><u>deductible</u> ?                          | \$0  | See the Common Medical Event chart below for your costs for services this plan covers.   |
| Are there services covered before you meet your <u>deductible</u> ? | Yes.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at healthcare.gov/coverage/preventive-care-benefits/.  |
| Are there other <u>deductibles</u> for specific services?           | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u><br>limit for this <u>plan</u> ?    | Not applicable.  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.   |
| What is not included in the<br><u>out-of-pocket limit</u> ?         | Not applicable.  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.   |
| Will you pay less if you use<br>a <u>network provider</u> ?         | Yes. See https://regence.com/go/UT/SaveWell<br>or call 1 (888) 231-8424 for a list of <u>network</u><br><u>providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to<br>see a <u>specialist</u> ?       | No.  | You can see the specialist you choose without a referral.  |

|   |  | What You Will Pay   |  |  |
|---|--|---|--|--|
| Common Medical<br>Event   | Services You May<br>Need   | Indian Health Care<br>Provider (IHCP) or Non-<br>IHCP In-Network Provider<br>(You will pay the least) | Non-IHCP Out-of-Network<br>Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information  |
| If you visit a health<br>care <u>provider's</u> office  | Primary care visit to<br>treat an injury or illness<br><u>Specialist</u> visit | No charge<br>No charge  | Not covered  | None   |
| or clinic   | Preventive<br>care/screening/<br>immunization                                  | No charge   | Not covered  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.  |
| If you have a test  | <u>Diagnostic test</u> (x-ray,<br>blood work)                                  | No charge   | Not covered  | None   |
|   | Imaging (CT/PET scans, MRIs)   | No charge   | Not covered  |  |
|   | Preferred generic drugs<br>& generic drugs                                     | No charge   | Not covered  | Prescription drugs not on the Drug List are not covered, unless an exception is approved.  |
|   | Preferred brand drugs  | No charge   | Not covered  | 90-day supply / retail prescription (your cost share is  |
|   | Brand drugs  | No charge   | Not covered  | per 30-day supply)   |
| If you need drugs to<br>treat your illness or<br>condition<br>More information about<br><u>prescription drug</u><br><u>coverage</u> is available at<br>https://regence.com/go/<br>2023/UT/6tier | Preferred <u>specialty</u><br>drugs & <u>specialty drugs</u>                   | No charge   | Not covered  | <ul> <li>90-day supply / home delivery (mail order) prescription</li> <li>30-day supply / <u>specialty drug</u> prescription or self-<br/>administrable cancer chemotherapy drugs</li> <li><u>Specialty drugs</u> are not available through home<br/>delivery (mail order).</li> <li>No charge for certain preventive drugs, contraceptives<br/>and immunizations at a participating pharmacy.</li> <li>If you fill a brand drug or <u>specialty drug</u> when there is<br/>an equivalent generic drug or specialty biosimilar drug<br/>available, you pay the difference in cost in addition to<br/>the <u>copayment</u> and/or <u>coinsurance</u>.</li> <li>The first fill of <u>specialty drugs</u> may be provided by a<br/>retail pharmacy; additional refills must be provided by a<br/>specialty pharmacy.</li> <li>Medications used as part of an outpatient cancer drug<br/>treatment regimen that is provided and dispensed in a<br/>professional setting will be subject to these prescription<br/>benefits.</li> </ul> |

|  |  | What You  | u Will Pay   |   |  |
|--|--|---|--|---|--|
| Common Medical<br>Event                                      | Services You May<br>Need                             | Indian Health Care<br>Provider (IHCP) or Non-<br>IHCP In-Network Provider<br>(You will pay the least) | Non-IHCP Out-of-Network<br>Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information   |  |
| If you have outpatient surgery                               | Facility fee (e.g.,<br>ambulatory surgery<br>center) | No charge   | Not covered  | None  |  |
|  | Physician/surgeon fees                               | No charge   | Not covered  |   |  |
|  | Emergency room care                                  | No charge   | No charge  |   |  |
| If you need immediate medical attention                      | Emergency medical<br>transportation                  | No charge   | No charge  | None  |  |
|  | Urgent care  | No charge   | No charge  | None  |  |
| If you have a hospital                                       | Facility fee (e.g.,<br>hospital room)                | No charge   | Not covered  | None  |  |
| stay   | Physician/surgeon fees                               | No charge   | Not covered  | None  |  |
| If you need mental   | Outpatient services                                  | No charge   | Not covered  | None  |  |
| health, behavioral<br>health, or substance<br>abuse services | Inpatient services                                   | No charge   | Not covered  | None  |  |
|  | Office visits  | No charge   | Not covered  | Adoption coverage is paid at the in- <u>network</u> benefit,  |  |
| If you are pregnant  | Childbirth/delivery<br>professional services         | No charge   | Not covered  | limited to \$4,000 / pregnancy. The adoption indemnity benefit is not exchangeable for infertility treatment    |  |
|  | Childbirth/delivery<br>facility services             | No charge   | Not covered  | benefits.<br>Maternity care may include tests and services<br>described elsewhere in the SBC (i.e. ultrasound). |  |

|   |                                | What You Will Pay   |  |  |
|---|--------------------------------|---|--|--|
| Common Medical<br>Event   | Services You May<br>Need       | Indian Health Care<br>Provider (IHCP) or Non-<br>IHCP In-Network Provider<br>(You will pay the least) | Non-IHCP Out-of-Network<br>Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information  |
|   | Home health care               | No charge   | Not covered  | 30 visits / year   |
|   | Rehabilitation services        | No charge   | Not covered  | <ul> <li>30 inpatient days / year for rehabilitation and skilled nursing care combined</li> <li>20 outpatient visits combined / year</li> <li>Includes physical therapy, occupational therapy and speech therapy.</li> </ul> |
| If you need help<br>recovering or have<br>other special health<br>needs | Habilitation services          | No charge   | Not covered  | 30 inpatient days and 20 outpatient visits combined /<br>year<br>Includes physical therapy, occupational therapy and<br>speech therapy.  |
|   | Skilled nursing care           | No charge   | Not covered  | 30 inpatient days / year for rehabilitation and skilled nursing care combined  |
|   | Durable medical<br>equipment   | No charge   | Not covered  | None   |
|   | Hospice services               | No charge   | Not covered  | 6 months hospice services / 3 years  |
|   | Children's eye exam            | No charge   | Not covered  | 1 routine eye examination / year for individuals under age 19  |
| If your child needs<br>dental or eye care                               | Children's glasses             | No charge   | Not covered  | 1 pair of lenses / year<br>1 set of frames / year<br>Glasses limited to individuals under age 19.<br>Frames from VSP doctors are limited to Otis & Piper<br>Eyewear Collection.  |
|   | Children's dental check-<br>up | No charge   | Not covered  | 2 cleanings / year<br>2 preventive oral examinations / year<br>Coverage limited to individuals under age 19.   |

# **Excluded Services & Other Covered Services:**

#### **Exclusion Examples**

The following examples of limitations and exclusions are included to illustrate the types of conditions, treatments, services, supplies or accommodations that may not be covered under your plan, including related secondary medical conditions and are not all inclusive:

- charges in connection with reconstructive or plastic surgery that may have limited benefits, such as a chemical peel that does not alleviate a functional impairment;
- complications relating to services and supplies for, or in connection with, gastric or intestinal bypass, gastric stapling, or other similar surgical procedure to facilitate weight loss, or for, or in connection with, reversal or revision of such procedures, or any direct complications or consequences thereof;
- complications by infection from a cosmetic procedure, except in cases of reconstructive surgery:
  - when the service is incidental to or follows a surgery resulting from trauma, infection or other diseases of the involved part; or
  - related to a congenital disease or anomaly of a covered child that has resulted in functional defect; or
- complications that result from an injury or illness resulting from active participation in illegal activities.

### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

| • Abortion (except in cases of rape, incest or to avert | Cosmetic surgery, except congenital anomalies | Private-duty nursing                            |
|---|---|---|
| the death of the enrolled individual)                   | Dental care (Adult)                           | Routine eye care (Adult)                        |
| Acupuncture   | Hearing aids                                  | Routine foot care, except for diabetic patients |
| Bariatric surgery                                       | Infertility treatment                         | Weight loss programs                            |
| Chiropractic care, spinal manipulations only            | Long-term care                                |   |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1 (877) 267-2323 ext. 61565 or cciio.cms.gov or your state insurance department. You may also contact the plan at 1 (888) 231-8424. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1 (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the <u>plan</u> at 1 (888) 231-8424 or visit regence.com or the U.S. Department of Labor, Employee Benefits Security Administration at 1 (866) 444-3272 or dol.gov/ebsa/healthreform. You may also contact the Utah Department of Insurance by calling 1 (801) 957-9200 or the toll-free message line at 1 (800) 439-3805; by writing to the Utah Department of Insurance, 4315 S 2700 W, Suite 2300, Taylorsville, UT 84129; through the Internet at: www.insurance.utah.gov; or by E-mail at: healthappeals.uid@utah.gov.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1 (888) 231-8424.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| Specialist coinsurance                      | 0%  |
| Hospital (facility) <u>coinsurance</u>      | 0%  |
| Other coinsurance                           | 0%  |

# This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost |  | \$12,700 |  |
|--------------------|--|----------|--|
|                    |  |          |  |

### In this example, Peg would pay:

| Cost Sharing               |      |  |
|----------------------------|------|--|
| Deductibles                | \$0  |  |
| Copayments                 | \$0  |  |
| Coinsurance                | \$0  |  |
| What isn't covered         |      |  |
| Limits or exclusions       | \$61 |  |
| The total Peg would pay is | \$61 |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| Specialist coinsurance                      | 0%  |
| Hospital (facility) <u>coinsurance</u>      | 0%  |
| Other <u>coinsurance</u>                    | 0%  |
|   |     |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
|                    |         |

#### In this example, Joe would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| Deductibles                | \$0   |  |
| <u>Copayments</u>          | \$0   |  |
| Coinsurance                | \$0   |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$178 |  |
| The total Joe would pay is | \$178 |  |

# **Mia's Simple Fracture** (in-network emergency room visit and follow up

care)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| Specialist coinsurance                      | 0%  |
| Hospital (facility) <u>coinsurance</u>      | 0%  |
| Other <u>coinsurance</u>                    | 0%  |

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|

#### In this example, Mia would pay:

| \$0 |
|-----|
| \$0 |
| \$0 |
|     |
| \$0 |
| \$0 |
|     |

The plan would be responsible for the other costs of these EXAMPLE covered services.

# NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### **Regence:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

# Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

#### **Medicare Customer Service**

1-800-541-8981 (TTY: 711)

# **Customer Service for all other plans**

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

#### **Medicare Customer Service**

Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355, (TTY: 711) Fax: 1-888-309-8784 medicareappeals@regence.com

#### **Customer Service for all other plans**

Civil Rights Coordinator MS CS B32B, P.O. Box 1271 Portland, OR 97207-1271 1-888-344-6347, (TTY: 711) CS@regence.com You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711)まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711) ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើរអ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

# ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ

ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-

6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፤ በሚከተለው ቁጥር ይደውሉ 1-888-344-6347 (መስማት ለተሳናቸው:- 711)፡፡

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-888-344-6347 (टिटिवाइ: 711

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi balloojima to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) 6347-6347-1 تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6347-348-888-1 (رقم هاتف الصم والبكم TTY: 711)